## From Durban to Sydney Diamantina National Park

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## "There are no secrets to success. It is the result of preparation, hard work and learning from failure" Colin Powell

- In 2003 I was a mid-level manager when I attended the World Parks Congress in Durban. It changed the way I thought.
- I then moved into natural resource programs and it was immediately evident that the linkages between management, planning, work programs and monitoring were very weak.
- Since that time I have worked in many different areas of QPWS and I am still thinking about how to make the linkages better.



## QPWS has been operating a State wide MEE process since 2003.

The MEE program has involved three levels of assessment

- A broad categorisation process to assist prioritisation (Park Categories)
- A rapid assessment process that can be completed in 1 to 2 hours for each park. This mainly involves output assessment
- 3. Park integrity assessments that are completed as part of the development and review of management plans. Undertaken each 4 to 5 years



# I want to use one particular park, as an example of results and some of the lessons learnt







### 2009 Diamantina Integrity review workshop

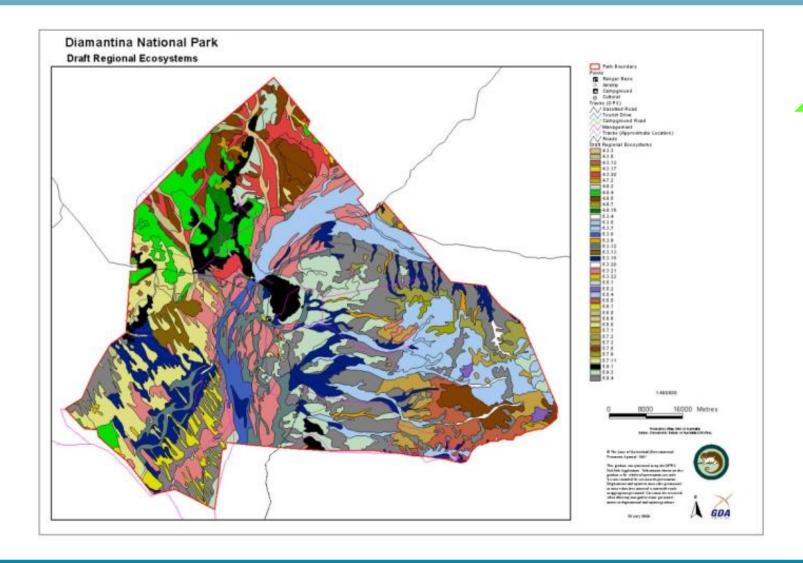






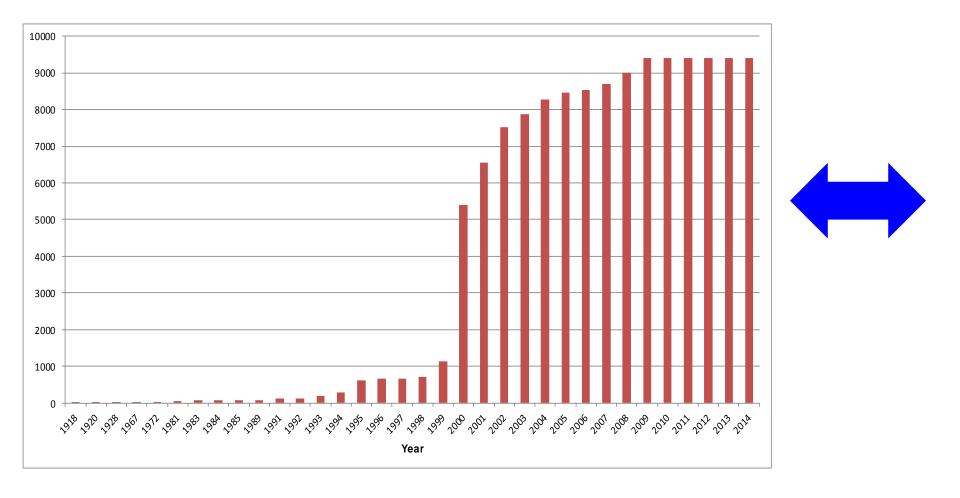








#### Cumulative number of records on WildNet database























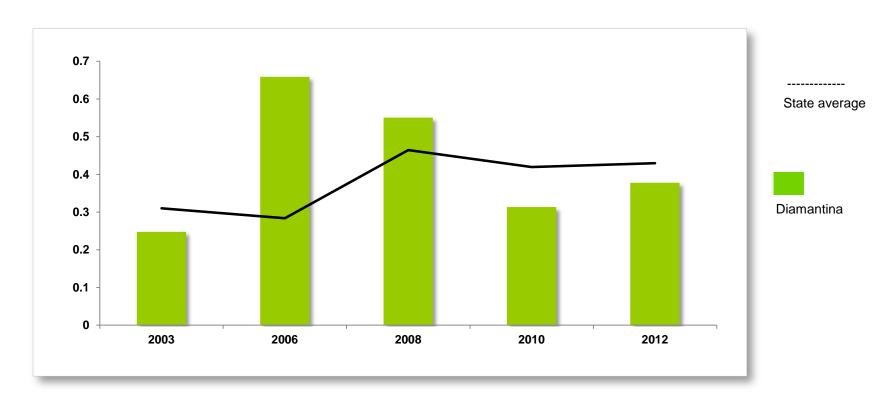
#### **Financial inputs**

- Operational budget increased from \$23,000 per year to \$62,000 per year.
- Labour stable at about 2.5 FTE
- 1996 to 2010 > \$500,000 spent on new fencing
- 2010 > \$250,000 spent on parks base
- 2013-14, \$200,000 spent on visitor infrastructure





#### **Rapid Assessment Results**





#### July 2013 new staff arrived











#### **Rapid Assessment Results**





#### Lessons Learnt

- Information feedback loops can be very slow
- Good subjective data is as important as qualitative data
- on-ground staff are the eyes and ears of management effectiveness
- there needs to be a robust, inclusive process to collect this knowledge
- Ensure monitoring is targeted and contains some elements that are short term as well as long term



Until the results of evaluation play a part in everyday management, feedback loops will remain slow.



